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To whom it may concern:

It is with great pleasure that I provide this letter of recommendation for Donald Blajda, Architect, KOAL PLLC.

We contracted with Don in 2016 for assistance in the design of a build out of the basement at our second home in Laconia, New Hampshire. Our family is growing and we are in need of another family room and bedroom. Don responded in a timely manner to my initial contact and every contact thereafter. He agreed to meet with us at the home and at his office on weekends. Don listened to our expectations, asked appropriate questions and made recommendations. He was always professional and courteous. He is well versed on the applicable laws and patiently educated my husband and I on the same as they related to our project.

We were provided progress plans, which Don reviewed with us. He answered our questions and discussed our concerns with the plans without hesitation or argument. He was very easy to work with. His plans are comprehensive and self-explanatory. We are very pleased with the plans and expect to build sometime in 2019.

Don went out of his way to assist us with our project. For instance, Don suggested we test the basement for radon, which we did and it was determined that the radon level was over the recommended level. I hired a radon contractor and asked Don to be present for the installation as I wanted to be certain the mitigation system installation would not interfere with the intended build out. Before Don arrived my husband and the radon contractor had me convinced that the radon pipes should be run up the outside of the home. Don was not in agreement and after some discussion Don was able to suggest an installation route through the garage roof with no obvious outside piping, for which I am very thankful.

I found Don's fees to be competitive and he was prompt in completing our plan, we never had to request a status from Don.

I recommend Don without hesitation and intend to have KOAL PLLC bid on the build out.

Very truly yours,

